



Merchant Complaint Form

Code of Conduct for the Credit and Debit Card Industry in Canada

To send your inquiry about a particular element of the Code of Conduct, please complete the form below.

*Mandatory Fields

MERCHANT INFORMATION

Merchant Name* _____

Merchant Number* _____

Person Submitting
Complaint* _____

Merchant Street Address* _____

City* _____

Province/Territory* _____

Postal Code* _____

Phone Number* _____

Alternate Phone Number _____

E-mail Address* _____

Confirm E-mail address* _____

Name of Acquirer* _____

